



PRTC joins the FCC Pledge to Keep Americans Connected During the COVID-19 Crisis.

PRTC is joining with the FCC's "Keep Americans Connected Pledge" to ensure our members can stay connected during this COVID-19 crisis.

To provide an additional tool to our communities, PRTC is activating WIFI HOTSPOTS in each exchange to provide internet access from vehicles, in the event people need access to the internet. The hotspots are located at the following places:

- **McKee**—PRTC Conference Center parking area.
- **Booneville**—PRTC Office parking area.
- **Annville**—Pond Creek Fire Department Parking area.
- **Sand Gap**—Sand Gap Fire Department Parking Area.

These access points will be available from 6AM until 10PM. The network name (SSID) will be **PRTC-EDU_Courtesy** and no password is needed.

As the novel coronavirus disrupts our daily routines, many are turning to the internet for solutions. Businesses are allowing employees to telework, schools are trying out new distance learning tools, and doctors are relying on telehealth to care for some patients remotely. All of these services are made possible by high-speed broadband connections.

In an effort to assist with Distance Learning and NTI completion from home, PRTC is offering free installation and 2 free months of 100Mb Broadband for any school aged child who does not have access to the internet at their residence.

"This current health crisis underscores the importance of broadband in our lives, and we understand that so many of our members will be relying on our services now more than ever," says Keith Gabbard, CEO. "They need access to high-speed internet. Whether they are working or learning from home, or if they simply need to communicate with family and loved ones, PRTC wants to make sure they have the tools they need."

At this time, PRTC employees are still available by phone Monday—Friday 8-5 to take orders for service, payments or for trouble reporting, Additionally drive-thru at both McKee and Booneville offices are open as well as operations and trouble repair. PRTC also has a 24 hour help desk @ 606-287-4357 (HELP) and after hours answering @ 606-287-4801.

PRTC has been Jackson and Owsley Counties Service provider for more than 70 years and we love our communities and want to provide services that will help get us all through this once-in-a-lifetime event.