

Dear ECU Faculty Member,

The team at **bartleby** is looking forward to working with you to offer 24/7, supplemental study support for your students. There are many ways to seek help, and our tools are designed to provide learners with access, optionality, and increased understanding.

In the toolkit below, you will find an overview of our synchronous, asynchronous, and A.I.-powered homework help services, along with resources to share with your students. We invite you to attend an upcoming training session to explore the feature set with us. If you prefer to find a separate time to connect, we would be happy to set up a meeting.

Please share your thoughts and feedback with us at any time. (We mean it!) We are excited for the term ahead and very grateful for your partnership.

Thank you,

Tara Graham

*VP, Institutional Partnerships
Barnes & Noble Education, Inc.
tgraham@bned.com*

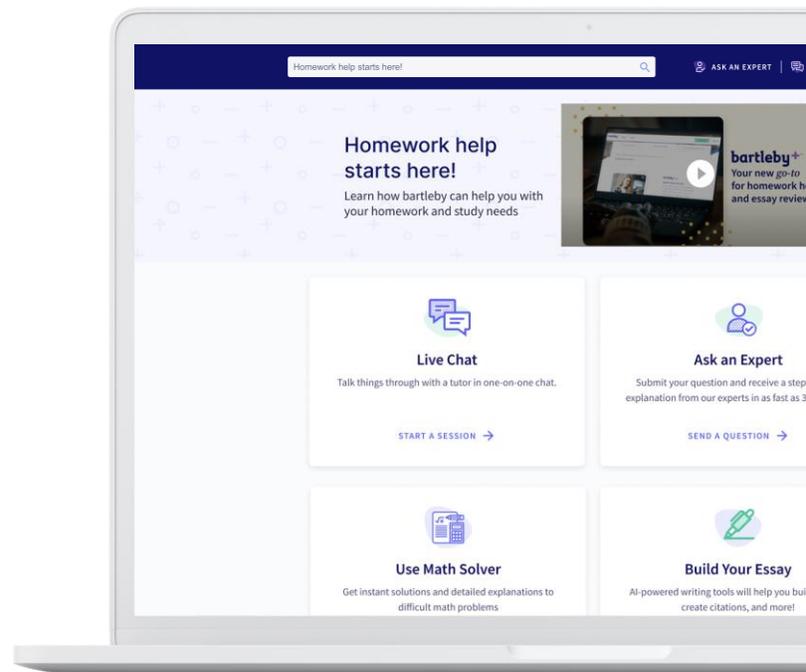
Angelina Carvalho

*Director, Institutional Partnerships
Barnes & Noble Education, Inc.
acarvalho@bned.com*

WHO WE ARE

We're bartleby (bahr-tuhl-bee)! A student success hub developed by Barnes & Noble Education. Our suite of study tools offers learning pathways that fit the schedules and demands of students. When students ask questions, we provide step-by-step learning content in collaboration with vetted experts.

The best part? These tools are integrated into your LMS and provide you with visibility into areas where students are struggling and excelling. **24/7. On demand. We're here.**



"We want[ed] to support our students and provide them with the tools and access they need to achieve success in the format they need, when they need it. We are investing in on-demand tutoring help such as **bartleby** to help us do that."

Angela Camaille, Director of Instructional Technology, Support and Professional Development, Professor of Philosophy, Delgado Community College

HOW WE HELP STUDENTS

- 

ASYNCHRONOUS Q&A
Submit questions to our subject matter experts and receive step-by-step explanations.
- 

MATH HELP
Instant, step-by-step hints and explanations for math problems.
- 

SYNCHRONOUS TUTORING
Meet with live tutors to work through questions and concepts.
- 

WRITING SUPPORT
Correct grammar and punctuation, scan for plagiarism, and build citations.

Study support covers 30 subjects and counting, including disciplines within the following core subjects:



Business



Engineering



Language



Math



Science



Social Science



Lit Guides

HOW WE SUPPORT INSTITUTIONS

- + ENGAGEMENT REPORTS**
View student activation and usage reports. Self-service platform coming soon!
- + FACULTY TRAINING SESSIONS**
Get 1:1 support, virtual demos, and more to understand how we can help support classroom instruction.
- + 24/7 STUDENT SUPPORT**
Our experts provide homework, writing, and study help for your students—day and night.
- + ACADEMIC INTEGRITY**
Submit exam problems to be blocked during testing periods. *For more information on our Academic Integrity Policies visit: bartleby.com/academic-integrity.*

BARTLEBY RESOURCES

We know how much work goes into planning for a new term, so we've put together a few resources to assist you in sharing this complimentary service with your students. Enclosed you'll find:

1. An email template to send to your students at the start of the term
2. An announcement to include in your course syllabus

1. Introduction Email

Subject Line: Homework and study help

Body Copy:

Dear Student,

I am writing to inform you of a new study resource available in Blackboard. Bartleby is a 24/7 homework help service that connects you with subject matter experts who can provide targeted assistance at any time of day. You can chat with an expert in real time; send in questions; scan written work for spelling, grammar, plagiarism checks; and more.

Bartleby is complimentary and accessible through the LMS:

- Log in to Blackboard
- Select a course from the "Courses" tab
- Select "Bartleby 24/7 Homework Help"

This service is intended to offer an additional source of support to complement the learning we do in the classroom. I invite you to explore its offerings and see if it supports your needs.

Thank you,
[Your signature here]

2. Syllabus Text

Eastern Kentucky University and bartleby have partnered to give you free access to 24/7 homework and study help. This resource can assist with your course-specific questions and writing assignments throughout the term. Chat with an expert in real time; send in questions; scan written work for spelling, grammar, plagiarism checks; and more. To find and use this service:

1. Log in to Blackboard
2. Select a course from the "Courses" tab
3. Select "Bartleby 24/7 Homework Help"



Look for faculty training sessions on campus.

Encourage students to attend student-focused training sessions, too!

If you have questions or feedback, please contact the Bartleby Institutional Partnerships Team at campuspartners@bartleby.com